



Evacuee Registration and Assistance (ERA)

If you or someone you know needs to evacuate their home, it is important to register under ERA. By registering for ERA ensures that an evacuee is in the Provincial ESS System to receive services and supports. Below are the 3 options you can choose to register for ERA.

Option 1 – Register online following these steps below.

- Go to Google and type in the search “EMBC-ERA “
- Then Click “Evacuee Registration and Assistance”
- Then click “Self-Register Now”

Option 2 – Call **Provincial ESS line at 1 800 585-9559** and then press 2 for support.

Option 3 – Report directly to the nearest Reception Centres at these locations.

100 Mile House Peter Skene Ogden Secondary School 200 – 7th St., 100 Mile House, BC Hours: 9 am to 8 pm Phone: 1-250-664-0146	Chilliwack Chilliwack Senior Secondary 46363 Yale Road, Chilliwack, BC Hours: 8:30 am to 4:30 pm Phone: 604-316-4967
Fort St. John Pomeroy Sports Centre 9324 96th Street, Fort St. John, BC Phone: 1-800-670-7773	Kamloops MacArthur Park Island Sports Centre, 1655 Island Park way Hours: 9:30 am to 9:30pm
Kelowna Salvation Army 1480 Sutherland Ave, Kelowna, BC Hours: 8 am to 6 pm Phone: 250-215-1789	Merritt Merritt Civic Centre 1950 Mamette Ave, Merritt, BC Hours: Open 24 hours a day Phone: 250-378-8633
Seabird Island, Agassiz Seabird Island Band – Gym 2895 Chowat Rd, Agassiz Hours: Open 24 hours Phone: 1-604-652-8283 or 1-604-819-3167	Sts’ailes First Nation, Agassiz Sts’ailes Lhawathet Lalem 16300 Morris Valley Road, Agassiz
Whistler Hilton Whistler Resort & Spa 4050 Whistler Way, Pemberton, BC	Williams Lake Williams Lake Fire Department 230 Hodgson Rd, Williams Lake, BC